

SPIKE GODDING

User Experience
Designer

CONTACT INFORMATION

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www.spikeux.com

EDUCATION & TRAINING

CareerFoundry
UX Immersion

Intensive course on applied
UX design

UI For UX Designers

Practical course exploring
the process of designing the
user interface of a
responsive web product

University of Westminster
BA (Hons) Media Studies
Radio Production
Upper Second Class
Honours

SPECIALISATIONS

Adobe Creative Suite
Competitive Analysis
Copywriting
Figma

Google Workspace
Microsoft Office
Process Mapping
Usability Testing
User Personas
Wireframing & Prototyping

CAREER PROFILE & GOALS

UX Designer with a background in patient/customer care, working in the Digital Team at an NHS Trust. Experienced in improving people's experiences in face-to-face situations, now using these skills to make users interactions with products better. Empathy and a keen eye for detail are at the forefront of everything I do.

I am looking for an exciting opportunity to develop my UX career at a progressive company where I can help to make a real difference.

WORK EXPERIENCE

UX DESIGNER

Surrey and Borders Partnership NHS Foundation Trust | June 2022-present

- Working in the Digital Team on a wide range of projects, specifically within the children and young people's mental health sector
- Creating high-fidelity prototypes and process maps
- Using agile and co-design processes to ensure results are aligned with stakeholder objectives

UX/UI DESIGNER (FREELANCE)

spikeUX | December 2021-present

- Projects to date have included conducting competitor analysis to design a sitemap for a newly launching ecommerce site, with wireframes and a high fidelity prototype.

CLINICAL AUDITOR

St George's University Hospital NHS Foundation Trust |
August 2018-May 2022

- Worked within the Surgery, Theatre, Cancer & Neurosciences division on audits and service improvement projects
- Established aims, designed tools, and analysed results of projects
- Delivered training on clinical audit within the Trust

AUDIOLOGY COORDINATOR

St George's University Hospital NHS Foundation Trust |
April 2015 - August 2018

- Ensured the effective utilisation of clinical time across all Audiology clinics, helping the department to meet 18 week treatment targets

CLINIC COORDINATOR (UROLOGY & VASCULAR)

St George's University Hospital NHS Foundation Trust |
December 2013-April 2015

- Responsible for organising clinics, maintaining a professional relationship with patients and staff, and solving any issues that arose